



CHARTER
RESOURCES

securitynews



Message from the Directors

With the end of financial year fast approaching, most companies are addressing their stock situation. It's also a very prudent time to assess the level of proactive measures in place to ensure the protection of your company's assets.

Figures released recently have shown a steady increase in company fraud and shrinkage and it is important to ensure you have the right policy, procedure and tools in place to actively address this trend. Remember, prevention is always better than cure.

The emergence of China as a major manufacturer of security product has seen a plethora of equipment arrive on the Australian shore and we are constantly approached by numbers of suppliers to utilise their equipment.

At Charter we have always maintained a policy of dealing with recognised brands offering a full support in Australia. Companies of sound reputation such as Hill's Australia and Honeywell have shared a long term association with Charter. We feel confident in their high levels of service and quality control. We will continue to source new and emerging technologies that we believe add value to our clients business.

Finally, at Charter we have always referred to our clients, suppliers and staff as being part of the Charter family. As our business continues to grow, we are becoming very much part of the larger community. We are now extending our community involvement to support youth sport and recreation. Charter Security looks forward to further participation in the community arena to assist in the development of our future generations.

Protecting your greatest assets

Charter Security offer a range of monitored alarm systems to protect your home and family against intrusion and theft.

Charter Security is helping to secure your peace of mind by protecting your business, but are you doing everything possible to protect your home and family?

A domestic monitored alarm system is about more than protecting your home and contents – it's about securing your family against the emotional trauma suffered as a result of intrusion and theft.

At Charter Security, we believe keeping your loved ones safe from intrusion is a vital part of securing your peace of mind.

Charter Security understands choosing the right security system for your home can be a daunting task. We have security professionals to tailor solutions for each individual property, providing practical solutions to suit every family.

A selection of Charter Security's security solutions include:

- **Movement detectors**
- **Pet sensors**
- **Smoke detectors and fire alarms**
- **Reed switches (Door and window sensors)**
- **Sirens and strobes**
- **Remote buttons**
- **Panic buttons and medical alerts**

Charter Security offers home security advice, as well as monitoring and response for an affordable weekly fee. The installation of a Charter Security monitored alarm system may also reduce your home insurance premiums. Call your insurer and ask about the potential savings. For more information regarding home security and monitored alarm systems please call Charter Security on 1300 667 300 or email sales@chartersecurity.com.au

securing your peace of mind

Keeping an eye on small business

CCTV systems are the eyes on your business that never close. Depending on the size and nature of your business, CCTV Cameras can be positioned around cash registers, stock rooms and exits / entries.

Playing an integral role in deterring theft and hold ups, CCTV reduces the incidence of shop stealing and internal theft, while also protecting stock out-of-hours.

Charter Security CCTV packages not only protect your premises, but also give you a unique opportunity to analyse the strengths and weaknesses of your business.

By using a virtual network, management can remotely:



- View live point of sale information;
- Assess the effectiveness of product placement and improve customer service;
- Pinpoint the circumstances surrounding OH&S and Work Cover claims

CCTV also plays an important role in the security of a business by minimising liability and reducing insurance premiums, recording evidence and assisting in the protection of staff.

For further information about the right CCTV Camera system for your business, contact Charter Security General Manager, Keith Banks on 1300 667 300

RIGHT: All warmed up! Newtown Chilwell Netball Club players in their new Charter Security shirts
BELOW: CQU entrants in the Dragon Boat race at the Moomba Festival



Scoring goals for the community

Earlier this year, Charter Security sponsored the Central Queensland University (CQU) team in the Melbourne City Council's Moomba festival event – the annual televised Dragon Boat Race.

As part of our commitment to the local community, Charter Security has initiated an extensive sponsorship program throughout Melbourne and its surrounding areas.

The Newtown Chilwell Football and Netball Club are making perfect practice in their new Charter Security warm up shirts. The Club is also taking advantage of the special 'Family & Friends' offer for domestic and small business Charter Security monitored alarm systems.

Charter Security is dedicated to providing opportunities in our local community and similar sponsorship plans are underway for sporting clubs around Victoria, including Boroondara Netball Association.

If you know about sponsorship opportunities you think Charter Security may be interested in please call 1300 667 300 or e-mail admin@chartersecurity.com.au

Our new name

For a number of years now we have traded under the name Charter Resources – Security Solutions (shortened to Charter Resources by many of our clients and friends).

To better reflect our area of expertise and provide a clearer definition for our business we have made the subtle yet significant name change to **Charter Security**. Under our new banner, Charter Security personnel will continue to deliver the high level of service and advice to which our clients have become accustomed.

Charter Security aces quality systems audit

On 12 June, Charter Security underwent a rigorous quality systems management audit for the provision of security services (security officers and loss prevention) to businesses.

Passing with flying colours, Charter Security has been certified with the highest internationally recognised quality management standard: ISO 9001:2000.

In a presentation by International Quality Systems, Charter Security was commended for its commitment to compliance with the quality management system.